

Kentucky Small Group Contact Information



Member Services

Call Member Services for claims and benefit questions.

Phone: **(888) 650-4047**

Hours: 8 a.m. to 6 p.m., Eastern Time, M, T, W, F
and 9 a.m. to 6 p.m., Eastern Time, TH

Enrollment & Billing

Call Enrollment & Billing for new hire/add-on status or effective date, new hire/add-on premium, billing/eligibility questions, ID card/certificate status or ordering, and "paid to" date status.

Mailing Address: Anthem Blue Cross & Blue Shield
13550 Triton Park Blvd.
P.O. Box 37730
Louisville, KY 40233-7730

Phone: **(866) 912-3278** or Fax: **(800) 844-6367**
Hours: 8 a.m. to 6 p.m., Eastern Time, M, T, TH;
and 9 a.m. to 6 p.m., Eastern Time, W, F

Go to the Employer's page on *anthem.com* and click on *Download Commonly Requested Forms* for:

- Enrollment and Employee Change Form Applications
- Anthem Rx Direct Mail Order Form
- Medical and Dental Claim Forms
- Termination Forms – Small Group

And much more!

Go to the Kentucky Employer's Home Page on *anthem.com* to learn more about:

- **Anthem's History** – Click on *About Us*, Click on *History*
- **Anthem Prescription Benefits** – *Plans and Benefits*, Click on *Prescription*
- **"Open All Night"** – Click on *"Open All Night" Employer Toolkit*
- **MyHealth@Anthem®**, powered by WebMD® – Click on *Health Information*, Click on *MyHealth@anthem.com*
- **Special Offers** – click on *more* under the Special Offers Logo
- **Provider Directory** – Click on *more* under Find a Doctor

Health

Mail all medical claims to:

Anthem Blue Cross and Blue Shield
Claims Department
P.O. Box 37690
Louisville, KY 40233-7690

Anthem Rx Direct

Anthem Prescription customer care:
Mail Order: **(800) 962-8192**; TDD: **(800) 221-6915**
www.anthemprescription.com

Anthem Dental

Phone: **(800) 367-5897**
Hours: 8 a.m. to 5 p.m., Eastern Time, M-F

Mail all dental claims to:

Anthem Blue Cross and Blue Shield
P.O. Box 37180
Louisville, KY 40233-7180

Anthem Life

Phone: **(800) 551-7265**

Mail all life claims to:

Anthem Life, Claims Center
P.O. Box 182361
Columbus, OH 43218-2361

Anthem Vision

Phone: **(800) 367-5897**
Hours: 8 a.m. to 5 p.m., Eastern Time, M-F

Mail all vision claims to:

Anthem Vision
555 Middle Creek Parkway
Colorado Springs, CO 80921

Magellan Behavioral Health

Phone: **(800) 788-4003**

BlueCard®

Customer Service: **(800) 810-BLUE (2583)**

www.bcbs.com

anthem.com

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