

Broker Contact Sheet

Wisconsin Small Group (2-50)



Quotes

Non-Medically Underwritten New Group and Ancillary Quotes for (2-50) eligible:

E-mail uwquotes@bcbswi.com
Fax 920-907-2260

New Group Submissions:

Final Underwritten Rates
E-mail smallgroupmembership@bcbswi.com

Anthem Blue Cross & Blue Shield
Attn: Small Group Underwriting
145 S Pioneer Road
Fond du Lac, WI 54935

Verification Phone Calls for Underwriting:

Phone 800-778-3584 (8:00 am - 4:30 pm)

Plan Changes: (Include: signed options and rate sheets, a member listing if dual option)

Email small.group.reclass.and.renewal@anthem.com

Renewal Alternatives:

Please use eQuote via the Broker Portal on anthem.com
If eQuote is unavailable, then send to:
Email undsoldcases@bcbswi.com

Broker Online Self Services

eQuote Help Desk:

(password resets, technical issues, etc.)
Phone 888-268-4361

Password Registration or Issues:

Email web_support@anthem.com

Enrollment and Billing

For questions on enrollment, billing, Additions, Terminations, Deletes or General Maintenance:

Phone 866-912-3278

Fax 800-596-6408

Email wismallgroup@anthem.com

Anthem Blue Cross and Blue Shield

P.O. Box 659805

San Antonio, TX 78265-9105

Agent of Record (AOR) Requests and Sales Commissions

Email sales.comp.central.region.agent@anthem.com
Phone 800-367-5896

Licensing and Contracting Requests

Phone 800-542-7988

Website Technical Support

Anthem eBusiness Solutions Center
Phone 888-268-4361
Email software.support@anthem.com

eBusiness Tools

Visit www.anthem.com and log into MyAnthem for Brokers

Provider Directory

Available 24 hours online at anthem.com

Anthem Medical Customer Service

For medical claim & benefit questions:

Traditional Plan Members

Phone 800-490-6201

Lumenos Plan Members

Phone 888-224-4902

BlueCard

Phone 800-810-2583

Medical Claims

P.O. Box 105187

Atlanta, GA 30348-5187

Pre-certification for Treatment

Contact the customer service number on back of member ID card.

Prescription Benefits

Express Scripts

Phone 800-824-0898

Phone TDD 800-221-6915

Anthem Behavioral Health Services

Phone 800-788-4003

Anthem Dental Blue

Phone 866-589-0582

Anthem Blue Cross and Blue Shield

P.O. Box 659444

San Antonio, TX 78265-9444

Anthem Blue View Vision

Phone 866-723-0515

Anthem Blue Cross and Blue Shield

P.O. Box 8504

Mason, OH 45040-7111

Anthem Life & Disability

Phone 866-551-0315

Email CentralLife&Disability@anthem.com

Life Claims:

Anthem Life & Disability Insurance Company

Attn: Life Claims Service Center

P.O. Box 105448

Atlanta, Georgia 30348-5448

Phone: 800-552-2137

Fax: 404-682-3255

Disability Claims:

Anthem Life & Disability Insurance Company

Attn: Disability Claims Service Center

P.O. Box 105426

Atlanta, Georgia 30348-5426

Phone: 800-232-0113

Fax: 800-850-0017