



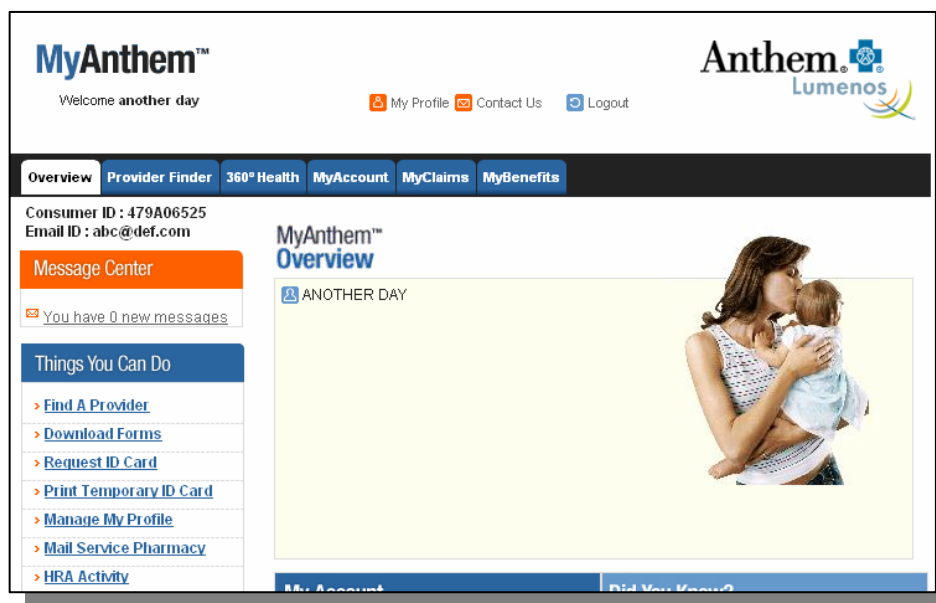
We know the peace of mind your member identification (ID) card brings you and your loved ones. That's why Anthem Blue Cross has made sure you never have to leave home without it.

If you have not yet received your permanent ID card and want to access health care services, you can print a temporary one online through our Web site, www.anthem.com/ca/countyoflosangeles.

How Do I Print a Temporary ID Card?

It's a simple four-step process:

1. Before starting, check with your employer to confirm your information has been added into Blue Cross' system. Your name, date of birth and ZIP code must match exactly what is on file with Anthem Blue Cross.
2. Go to www.anthem.com/ca/countyoflosangeles and log in to the *Member Access* site. If you have not visited this site before, you will need to establish an account by clicking on "Register". When you are asked for a member ID number during online registration, **you may use your Social Security number** if you do not yet have a member ID number.
3. Select the "Print Temporary Card" option under "Things You Can Do" and follow the instructions on how to create and print the temporary ID card.
4. You can print the ID card using your own printer and use the card at your next doctor's appointment.



These temporary ID cards **expire 30 days after their issue date** and are not meant to replace your permanent ID cards, which you will still receive.

Note: The temporary ID card does not print your copay amount or other benefit information. The card instructs your doctor to call Blue Cross for verification of eligibility and benefits.

If you have any questions, a Customer Service number does appear on the temporary ID card. We hope this option gives you the peace of mind you and your family deserve.