



Got ID Cards?

We know the peace of mind your member identification (ID) card brings you and your loved ones. That's why Blue Cross of California (Blue Cross) and BC Life & Health Insurance Company (BC Life & Health) have made sure you never have to leave home without it.

If you have not yet received your permanent ID card and want to access health care services, you can print a temporary one online through our Web site, www.bluecrossca.com.

How Do I Print a Temporary ID Card?

It's a simple four-step process:


1. Before starting, check with your employer to confirm your information has been added into Blue Cross' system. Your name, date of birth and ZIP code must match exactly what is on file with Blue Cross.
2. Go to www.bluecrossca.com and log in to the *MemberAccess* site. If you have not visited this site before, you will need to establish an account by clicking on "Register". When you are asked for a member ID number during online registration, **you may use your Social Security number** if you do not yet have a member ID number.

3. Select the "Print Temporary Card" option under "Things You Can Do" and follow the instructions on how to create and print the temporary ID card.
4. You can print the ID card using your own printer and use the card at your next doctor's appointment.

These temporary ID cards **expire 30 days after their issue date** and are not meant to replace your permanent ID cards, which you will still receive. Take a look at a sample below:


Note: The temporary ID card does not print your copay amount or other benefit information. The card instructs your doctor to call Blue Cross for verification of eligibility and benefits.

If you have any questions, a Customer Service number does appear on the temporary ID card. We hope this option gives you the peace of mind you and your family deserve.



----- www.bluecrossca.com -----

GROUP: 9999XX
MEMBER MEMBER ID: A1C099A9999
MEMBER NAME
Plan 040



Temporary Card

CLAIMS & INQUIRIES: P.O. Box 600007 Los Angeles CA 90060
CUSTOMER SERVICE: (800) XXX-XXXX
Member is enrolled in Medical
WellPoint Pharmacy (800) 700-2541
This temporary ID Card is good through 11/1/04

This is your health plan Identification card. Present it to the provider of health care when you or your eligible dependents receive services. See your certificate(s) or booklet(s) for a description of the benefits, terms, conditions, limitations and exclusions of coverage. When submitting inquiries always include your member number from the face of this card. **Possession or use of this card does not guarantee payment.**

Providers: This is a temporary Identification Card. Please call the customer Service phone number on the face of this card for eligibility and benefit information.

BlueCard® Provider Access (800) 810-BLUE
FOR ALL PROVIDERS NATIONWIDE:
Please submit claims to your local Blue Cross and/or Blue Shield Plan. To ensure prompt claims processing, please include the **3-digit** alpha prefix that precedes the patient's identification number listed on the front of this card.

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