

# Solutions

## 2009

Anthem   
BlueCross

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## October & November

# Anthem Blue Cross Provider Seminars

*For Contracted Providers*

**Time well spent**



# Talk-Table Seminar . . .

## Time Well Spent

Our Talk-Table Seminar will truly be *'Time Well Spent'*, offering you the opportunity to meet and talk to your key advocates within Anthem Blue Cross. This is an occasion for you to receive the most current information on changes and enhancements taking place at Anthem. You will also receive the latest materials relevant to the seminar topics.

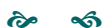
Are you curious to know about:

- Who your key contacts are at Anthem Blue Cross?
- When the Provider Satisfaction Survey will be available?
- What is the process for timely claim resolution and for appealing a claim?
- How to understand the McKesson claims data?
- What is the new ICD10 coding structure and how will it impact you?
- Where is the new online viewing access for medical review authorizations?

This is not a 'billing' or 'clinical' seminar and State-Sponsored business is not covered. However, the changes and enhancements offered in this seminar will significantly increase your efficiency. This seminar is focused on assisting business office management and their staff.

There will be plenty of time to chat with the Subject Matter Experts in attendance, so come join us for a cup of ... **information.**

*'Complimentary' = no charge  
for the seminar*



*Registration is required.  
One week prior to your selected  
seminar you will receive  
an email confirmation.*



*Anthem Blue Cross offers  
this interactive seminar  
for Contracted Providers*



*Questions?*

e-mail: [network.education@wellpoint.com](mailto:network.education@wellpoint.com)

Phone: (818) 234-1016

## e-Solutions

✓ **Check it out** ✓

**Now available for immediate access!**

- Go to [www.anthem.com/ca](http://www.anthem.com/ca). Scroll down the page in the Spotlight section, click on the [2009 Provider Education Seminars](#) link, and voila!!!

✓ **Check it out** ✓

- Reference Tools and Jobaids are now available for viewing, saving or printing. A variety of subjects are covered in these handy resources. Click on the website link and your document will display in pdf format.

✓ **Check it out** ✓

- Webinars offer a learning opportunity in the comfort of your office at your personal computer and telephone. The topic covered is about our provider portal, ProviderAccess® Overview. To join an upcoming webinar, just follow the website instructions.
- On-Demand e-Courses offer a self-paced instruction environment, all in the comfort of your office and your personal computer. Just click on the website registration link.

# Seminar Registration

Fax this form to: (818) 234-8959

Provider Name: \_\_\_\_\_

NPI: \_\_\_\_\_ Tax ID: \_\_\_\_\_ Medicare ID: \_\_\_\_\_

Business Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

Provider Type: (Circle one ) Hospital PPO / Physician HMO Ancillary: (circle your specialty type below)

*Ambulance • Ambulatory Surgery Center • Audiology • Behavioral Health-Professional • Birthing Center • Clinical Laboratory • Diagnostic Imaging • Dialysis  
Durable Medical Equipment • Home Health • Home Infusion • Hospice • Mental Health-Institutional • Nurse Midwife  
Occupational Therapy • Physical Therapy • Skilled Nursing Facility • Speech Therapy*

Participant Information (Please Print)

Name: \_\_\_\_\_ Job Title: \_\_\_\_\_

Business Telephone: \_\_\_\_\_ Business Fax: \_\_\_\_\_

Business e-mail: (Required) \_\_\_\_\_

Is this your first Anthem Blue Cross seminar? (Circle One) Yes No

*This form may be copied in order to register additional attendees*

## Seminar Locations

\* Place a check mark (✓) beside the seminar you wish to attend and fax the entire form. Do not use a highlighter.

* ✓	Seminar Date	Registry Deadline	Hotel Name & Address	Hotel Phone No.	Seminar Code
	October 6	September 29	Courtyard by Marriott Old Town, 180 N. Fair Oaks Ave., Pasadena 91103	(626) 403-7600	9Q4A-T
	October 7	September 30	Radisson Fresno, 2233 Ventura St., Fresno 93721	(559) 268-1000	9Q4B-T
	October 8	October 1	Four Points by Sheraton, 5101 California Ave., Bakersfield 93309	(661) 325-9700	9Q4C-T
	October 13	October 6	Hilton Orange County, 3050 Bristol St., Costa Mesa 92626	(714) 540-7000	9Q4D-T
	October 14	October 7	Radisson Los Angeles Westside, 6161 West Centinela Ave., Culver City 90230	(310) 649-1776	9Q4E-T
	October 20	October 13	Courtyard by Marriott, 5555 Shellmound St., Emeryville 94608	(510) 652-8777	9Q4F-T
	October 21	October 14	Wyndham Hotel San Jose, 1350 North First St., San Jose 95112	(408) 453-6200	9Q4G-T
	October 22	October 15	Hilton San Diego Mission Valley, 901 Camino del Rio South, San Diego 92108	(619) 543-9000	9Q4H-T
	November 5	October 29	Hilton San Bernardino, 285 E. Hospitality Lane, San Bernardino 92408	(909) 889-0133	9Q4I-T
	November 10	November 3	Santa Ynez Valley Marriott, 555 McMurray Rd., Buellton 93427	(805) 688-1000	9Q4J-T
	November 11	November 4	Courtyard by Marriott Oxnard/Ventura, 600 E. Esplanade Dr., Oxnard 93036	(805) 988-3600	9Q4K-T
	November 12	November 5	Holiday Inn Redding, 1900 Hilltop Drive, Redding 96002	(530) 221-7500	9Q4L-T
	November 17	November 10	Holiday Inn Capitol Plaza, 300 J Street, Sacramento 95814	(916) 446-0100	9Q4M-T

*All Seminars begin promptly at  
8:30am and end at 12Noon.  
Complete and fax this registration form to  
(818) 234-8959.*

Questions?  
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