

## **Language Services Available**

At Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company, we value your business. Our mission is to help improve the lives of the people we service and the health of our communities.

In keeping with this mission, we offer free language assistance services. We are now pleased to provide oral interpretation in many languages. For certain documents important to understanding your health care coverage, written translation assistance is available in the following languages at no additional cost to you:

- Spanish
- Chinese
- Tagalog
- Korean
- Vietnamese

To request language assistance services, please call our toll-free Customer Service number located on the back of your member ID card. You will be connected with an interpreter to answer your questions and to assist you in navigating through our website.

Thank you for your interest in Anthem Blue Cross. We look forward to serving you.