

**THIS LETTER IS YOUR TEMPORARY
INSURANCE IDENTIFICATION CARD!**

You should be receiving your permanent ID card in the mail within the next 10 business days. Please retain this letter for your records and proof to your doctor or hospital of your insurance coverage provided through Motorola Solutions, Inc. Your identification number will be your Motorola assigned employee ID number. A three digit alpha prefix of **RLM** will precede your identification number. Your Group ID# is 003321565. Your benefits will be administered by Anthem Blue Cross and Blue Shield.

You should call Anthem’s pre-certification unit at 1-866-776-4793 before your scheduled hospital stay or as shown below:

If your hospital stay is:	Then you should:
Planned	pre-certify before the admission is scheduled
Due to an Emergency	pre-certify within 24 hours of the admission

If you have questions regarding your medical benefits, you may call Anthem Blue Cross and Blue Shield Customer Service at 1-866-645-4135. For your convenience, the customer service line is open from 8:00 AM – 8:00 PM EST.

Attention Providers: please file claims to your local Blue Cross and Blue Shield Plan and include the **RLM** alpha prefix along with the Motorola assigned employee ID number. If you have not yet received a copy of the member’s new ID card, please contact Anthem Blue Cross and Blue Shield Customer Service at 1-866-645-4135 to verify the Motorola Employee ID number.

Thank you
Anthem Blue Cross and Blue Shield

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