

# network

## RAPID UPDATE



March 5, 2010

### Online Pre-certification for Specialty Pharmacy Available in April

Effective April 12, 2010, Anthem Blue Cross and Blue Shield (Anthem) will offer online pre-certification of specialty pharmaceuticals via MyAnthem<sup>SM</sup>, Anthem's secure provider portal.

This automated tool can be used for group members of Anthem's local plans<sup>i</sup>: Blue Traditional®, Blue Priority<sup>SM</sup>, Blue Priority Plus, Blue Preferred® Primary, Blue Preferred Plus, Blue Preferred Primary Plus, Blue Access®, Blue Access Choice, and Lumenos®, as well as Healthy Indiana Program (HIP). You can identify these accounts by looking at the member's ID card; the member ID usually includes a three digit prefix with "M" or "A" in the middle.

To access MyAnthem (User ID and password required), go to [www.anthem.com](http://www.anthem.com), and select provider, state and click enter. The log in for MyAnthem is on the left side of the screen. Once you have entered the secure site, select "My Services>Imaging Pre-Cert/Specialty Pharmacy Pre-Cert." (Note the new name for the link previously titled "Radiology Pre-Cert."). Providers also can access the Specialty Pharmacy provider portal via Availity, a multi-payer website.

As a reminder, for your convenience, MyAnthem is available 24/7. If you are not yet registered for MyAnthem, you can sign up by clicking [Register Now](#) under the MyAnthem log in. (Provider tax ID required). Complete the registration form and your ID and Password will be mailed to you within two weeks. If you are unable to complete the registration online because the provider tax ID is already registered, please send a request to [central.eprovider.rep@anthem.com](mailto:central.eprovider.rep@anthem.com).

- Note: Dispensing (servicing) providers are strongly encouraged to verify that an order ID number has been obtained before scheduling and delivering specialty pharmaceuticals.

Providers and staff are invited to attend a training session on using the new specialty pharmacy tool. Beginning Wednesday, March 31, 2010, you may attend an online demonstration on any Wednesday or Thursday, at 11 am ET/10 am CT and 3 pm ET/2 pm CT. To view the complete training schedule and register for a session, please go to <http://www.americanimaging.net/specpharm/>

As you will learn during the training session, for drugs that need pre-certification, the following checklist will help ensure that you have all the information necessary prior to requesting specialty pharmacy medications online:

- Member identification number, name, date of birth
- Ordering physician name, location
- Dispensing (servicing) provider name, location
- Drug(s) being requested; initial or reauthorization request
- Patient diagnosis
- Clinical symptoms/indications (intensity/duration)
- Drug dosing information (strength, frequency, duration of administration)

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In most cases, the above information will be sufficient for the automated system to assign an order number. However, for complex cases, more information may be requested, including results of past treatment history (previous tests, duration of previous therapy, relevant clinical medical history).

Order numbers are valid for up to 12 months from the date issued, depending on the drug issued. Note: Retrospective requests more than three calendar days from date of service cannot be certified online.

As a reminder, a full list of HCPCS and CPT® codes requiring pre-certification is located at [anthem.com](http://anthem.com), under Pre-certification. (Please note that the list may be updated from time to time.)

For further questions on Anthem's specialty pharmacy program, please contact your local Network Relations Consultant.

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<sup>i</sup> Medicare Advantage (MA) products require pre-certification for some specialty pharmaceuticals; however, at this time, online functionality is not available for MA accounts which generally can be identified by the prefixes YRA, YRE, YRS, JWM, VZM, or YRF.

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