

network

RAPID UPDATE



June 2, 2010

Clinical Data Submission Tools Now Available for Specialty Pharmacy Precert

In response to provider requests, Anthem Blue Cross and Blue Shield (Anthem) now offers an expanded list of tools to help with specialty pharmacy precertification submissions.

To find the new tools, visit anthem.com>Provider (enter state)>Answers at Anthem>Clinical Data Submission Tools or click [Specialty Pharmacy](#). (In Wisconsin, look for the tools under Answers at Anthem, then Precertification Other than Radiology, then Clinical Data Submission Tools.)

The new specialty pharmacy precertification tool is similar to Anthem's other clinical data submission tools.* When completed, it provides Utilization Management (UM) with the necessary information, including condition and history, to determine if the case meets Medical Necessity criteria. It also works as a guide for collecting the necessary clinical information that is required if your office submits precertification requests via the provider portal. In addition, it serves as attestation that certain clinical criteria have been met. (Be sure that the physician or physician representative signs and checks the attestation at the bottom of the tool before it is submitted to UM.)

As a reminder, you may submit your specialty pharmacy precert requests via Specialty Pharmacy Provider web portal, email, or fax.

To sign up for the web portal, send an email with group name, tax ID, name and phone number to central.eprovider.rep@Anthem.com. To submit your precert requests by email, contact UM to obtain the appropriate address and/or to set up for secure E-Review. To fax your requests, find contact numbers at <http://www.anthem.com/provider/noapplication/f5/s5/t1pw>

If you have further questions, please contact your local Network Relations consultant.

* All of our Clinical Data Submission tools are located online; to view the complete list, go to www.Anthem.com, select your state>Answers at Anthem> Clinical Data Submission Tool. Each Medical-Surgical tool is located in a folder categorized by subject; for example, Durable Medical Equipment, Surgery, Medicine, etc.

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