

# 24/7 NurseLine

Got health questions?  
Answers are just a toll-free  
phone call away... and any  
time you need them.



**Anthem** 

P.O. Box 26016  
Richmond, VA 23260

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Be sure to keep this wallet card with you.  
You can reach a nurse toll-free from anywhere in the U.S.

**Anthem** 

**24/7 NurseLine**  
**1-800-700-9184**

**anthem.com/motorola**

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The information contained in this program is for general guidelines only. Your doctor will be specific regarding recommendations for your individual circumstances.  
Trade names of commonly used medications and devices are provided for ease of education but are not intended as particular endorsement. Your doctor may choose  
to use items not represented here. Recommended treatments may not be covered under your health plan.

# Here to Help 24/7

Anthem 

## Depend On It

Your child felt fine when she went to bed. But now she's up at 3 a.m. with a fever. Or maybe you develop an ugly rash from that poison ivy you stumbled through on your weekend hike – hundreds of miles from home.

**These things don't happen, right? And never on vacation!**

Sure they do. All the time. That's why the **24/7 NurseLine** has nurses available 24 hours a day, seven days a week to speak with you about your health issues. Whether it's a question about allergies, earaches or just about any other health topic, answers and support are there whenever and wherever you need them. Just call **1-800-700-9184**

**360°Health**

## Sensitive Issue?

Or maybe you're interested in learning more about a sensitive issue. That's no problem. The 24/7 NurseLine's **AudioHealth Library** features recorded messages in English and Spanish covering hundreds of common health-related topics.

## Ready When You Are

Health-related situations don't take a holiday. And neither does the 24/7 NurseLine. So be sure to keep the wallet card inside this brochure handy so you can get helpful information and guidance any time of the day or night, 365 days a year.

# 1-800-700-9184

[anthem.com/motorola](http://anthem.com/motorola)

**Si necesita ayuda en español para entender este documento, puede solicitarla sin costo adicional, llamando al número de servicio al cliente que aparece al dorso de su tarjeta de identificación o en el folleto de inscripción.**



# AudioHealth Library Topics



## Abdominal Problems

- 1600 Appendicitis
- 1451 Constipation
- 1618 Crohn's Disease
- 1260 Dehydration
- 1452 Diarrhea
- 1605 Diverticulosis and Diverticulitis
- 1402 Food Poisoning
- 1608 Gallbladder Disease
- 2154 Gallbladder Surgery
- 1612 Gastroesophageal Reflux Disease
- 1610 Heartburn
- 1952 Hepatitis
- 1403 Hernia
- 1603 Inflammatory Bowel Disease
- 1611 Irritable Bowel Syndrome
- 2576 Kidney Stones
- 1462 Nausea and Vomiting
- 1609 Rectal Problems
- 1613 Ulcers
- 2257 Urinary Incontinence in Women
- 1291 Urinary Tract Infections

## Allergies

- 1000 Allergies
- 2770 Drug Allergies
- 1002 Food Allergies
- 1007 What About Allergy Shots?

## Back and Neck Pain

- 1450 Low Back Pain
- 1463 Herniated Disk
- 2174 Low Back Problems
- 1457 Neck Pain

## Bone, Muscle and Joint Problems

- 1030 Arthritis
- 1780 Bunions
- 2103 Bursitis and Tendon Injury
- 1781 Calluses and Corns
- 2104 Carpal Tunnel Syndrome
- 1038 Fibromyalgia
- 1039 Gout

- 1784 Heel Spurs
- 1031 Juvenile Rheumatoid Arthritis
- 1033 Lupus
- 2106 Muscle Cramps and Leg Pain
- 2259 Osteoarthritis
- 1032 Osteoporosis
- 1034 Rheumatoid Arthritis
- 2169 Rotator Cuff Repair
- 1456 Sports Injuries
- 2105 Strains, Sprains, Fractures and Dislocations
- 2151 Surgery for Carpal Tunnel Syndrome
- 1461 TM Disorder

## Cancer

- 1105 Cancer Pain
- 1110 Colon Polyps
- 1113 Colorectal Cancer
- 1120 Women's Cancer
- 1124 Lung Cancer

## Chest, Respiratory and Circulatory Problems

- 1981 Asthma in Teens and Adults
- 1908 Atrial Fibrillation (irregular heartbeats)
- 1983 Bronchitis
- 1915 Cardiac Rehabilitation
- 1903 Causes of Heart Attack
- 1900 Chest Pain
- 1976 Chronic Obstructive Pulmonary Disease (COPD)
- 1400 Colds
- 1907 Heart Failure
- 1980 Emphysema
- 1455 Fever
- 1904 Heart Attack Prevention
- 1401 Influenza (Flu)
- 1648 Laryngitis
- 1910 Mitral Valve Prolapse
- 1911 Pacemakers
- 1986 Pneumonia
- 1406 Sinusitis
- 1459 Sore Throat and Strep Throat

- 1081 Stroke Rehabilitation
- 1460 Swollen Lymph Nodes
- 1912 Varicose Veins
- 1407 Viral and Bacterial Infection

## Chronic Conditions

- 1060 ALS (Lou Gehrig's Disease)
- 1061 Alzheimer's Disease
- 1950 Chronic Fatigue Syndrome
- 2570 Chronic Kidney Disease
- 1063 Epilepsy
- 1953 Hepatitis B
- 1909 High Blood Pressure
- 1832 High Cholesterol
- 2623 Iron Deficiency Anemia
- 1959 Living with HIV Infection
- 1065 Multiple Sclerosis
- 1066 Parkinson's Disease
- 1512 Prediabetes
- 2550 Thyroid Problems
- 1508 Type 1 Diabetes
- 1500 Type 2 Diabetes
- 1501 Type 2 Diabetes: Living with Complications
- 1502 Type 2 Diabetes: Living with the Disease
- 1503 Type 2 Diabetes: Recently Diagnosed

## Ear, Nose and Throat

- 1516 Diabetic Retinopathy
- 1453 Dizziness and Vertigo
- 1264 Ear Infections
- 1640 Earwax
- 1646 Hearing Loss
- 1641 Inner Ear Infection (Labrynthitis)
- 1644 Meniere's Disease
- 1643 Swimmer's Ear
- 1650 Tonsillitis

## Eye Problems

- 1700 Eye Problems
- 2152 Cataract Surgery
- 1709 Cataracts
- 1710 Color Blindness
- 1703 Contact Lenses
- 1708 Eye Infections
- 1705 Eye Injuries
- 1717 Floaters and Flashes
- 1712 Glaucoma
- 1711 Macular Degeneration
- 1716 Nearsightedness - Radial Keratotomy
- 1713 Strabismus
- 1707 Styes
- 1702 Vision Tests

## First Aid and Emergencies

- 1750 Animal and Human Bites
- 1761 Burns
- 1255 Choking

- 1762 Cuts
- 2337 Frostbite
- 1901 Heart Attack
- 1759 Heat Exhaustion and Heat Stroke
- 2256 Hypothermia
- 2203 Importance of CPR Instructions
- 1751 Insect and Spider Bites and Stings
- 1458 Nosebleeds
- 1763 Poisoning
- 1764 Puncture Wounds
- 1766 Removing Splinters
- 1752 Snake Bites
- 1067 Stroke
- 1754 Tick Bites

## Headaches and Nervous System Problems

- 1062 Bell's Palsy
- 1515 Diabetic Neuropathy
- 1068 Guillain-Barre Syndrome
- 1064 Meningitis and Encephalitis
- 1405 Migraine Headaches
- 1404 Tension Headaches

## Home Health Medicines and Supplies

- 2000 Bulking Agents and Laxatives
- 2007 Cold and Allergy Remedies
- 2003 Cough Preparations
- 2002 Decongestants
- 1270 How to Take a Temperature
- 2001 Pain Relievers
- 1758 Self-Care Supplies

## Infant and Child Health

- 1250 ADHD
- 1251 Bed-wetting
- 2753 Bottle-feeding
- 1254 Chickenpox
- 1278 Childhood Rashes
- 1256 Circumcision
- 1257 Colic
- 1258 Croup
- 1261 Diaper Rash
- 1080 Dyslexia
- 2436 Fetal Alcohol Syndrome
- 1253 Fever, Age 3 and Younger
- 1267 Fifth Disease
- 1268 Growth and Development of the Newborn
- 1269 Hand-Foot-Mouth Disease
- 1837 Healthy Eating for Children
- 1272 Impetigo
- 1274 Measles
- 1275 Mumps
- 1280 Pinworms
- 1259 Reye's Syndrome
- 1283 Roseola

- 1284 Rubella (German Measles)
- 1287 Sudden Infant Death Syndrome (SIDS)
- 1288 Teething
- 1247 Temper Tantrums
- 1292 Thrush
- 1289 Thumb-Sucking
- 1290 Toilet Training
- 1293 Urinary Tract Infections in Children

## Infectious Diseases

- 1408 Avian Influenza (Bird Flu)
- 1951 Infectious Mononucleosis
- 1956 Tuberculosis
- 1965 West Nile Virus

## Living Healthy

- 1279 Immunizations
- 1295 Health Screenings
- 1830 Living a Balanced Lifestyle
- 1831 Guidelines for Eating Well
- 1833 Be Physically Active
- 1834 Healthy Weight
- 1835 Mind-Body Connection
- 1838 Alcohol and Drug Problems
- 1841 Be Tobacco-Free
- 1846 Managing Stress
- 1853 Healthy Snacks
- 1964 Relaxation Skills
- 2204 Accident and Injury Prevention
- 2428 Treatment for Alcohol Use Problems
- 2435 Teen Alcohol and Drug Abuse

## Medical Tests and Procedures

- 1506 Home Blood Sugar Monitoring
- 1532 Exercise Electrocardiography
- 1533 Complete Blood Count (CBC)
- 1534 Chest X-ray
- 1535 Chorionic Villus Sampling
- 1536 CT Scan of the Body
- 1537 Electroencephalography
- 1538 Electrocardiography
- 1539 Electromyography (EMG)
- 1540 Barium Enema
- 1541 Upper Gastrointestinal (GI) Series
- 1542 Magnetic Resonance Imaging
- 1546 Lung Function Tests
- 1547 Abdominal Ultrasound
- 2155 Cystoscopy
- 2156 Dilatation and Curettage for Menopause
- 2157 Episiotomy
- 2158 Surgery for Hemorrhoids
- 2159 Hernia Surgery
- 2160 Hip Replacement
- 2162 Knee Arthroscopy
- 2163 Knee Replacement
- 2164 Laparoscopy
- 2165 Myringotomy with Ear Tubes
- 2171 Tonsillectomy and Adenoidectomy
- 2503 Shared Decisions about Surgery

## Men's Health

- 1128 Prostate Cancer
- 1545 Prostate-Specific Antigen Test (PSA Test)
- 2031 Hair Loss
- 2032 Erection Problems
- 2034 Benign Prostatic Hyperplasia (Enlarged Prostate)
- 2036 Testicular Problems
- 2167 TURP for BPH
- 2173 Vasectomy - Permanent Sterilization

## Mental Health Problems and Mind-Body Wellness

- 1069 Bipolar Disorder
- 1070 Schizophrenia
- 1071 Dementia
- 1230 Domestic Violence
- 1240 Child Maltreatment
- 1845 Stress and Distress
- 2051 Obsessive-compulsive Disorder
- 2052 Eating Disorders
- 2055 Panic Disorder
- 2057 Depression
- 2059 Grief
- 2063 Social Anxiety Disorder
- 2066 Suicide

## Partnership with Your Doctor

- 1201 Patients Bill of Rights
- 1202 Caregiver Secrets
- 1800 Skills for Making Wise Health Decisions
- 1801 Work in Partnership with your Doctor
- 1802 Finding a Doctor Who Will be a Partner

## Senior Health

- 1836 Seniors Staying Active and Fit
- 2004 Medication Problems in Seniors
- 2006 Medication and Older Adults
- 2240 Hospice Care
- 2245 Care at the End of Life
- 2251 Nutrition in Older Adults
- 2261 Skin and Nail Problems in Seniors

## Sexual Health

- 1848 Sexually Transmitted Diseases
- 1957 HIV Infection and AIDS
- 2307 Chlamydia
- 2308 Genital Herpes
- 2309 Genital Warts
- 2310 Gonorrhea
- 2311 Syphilis
- 2315 Trichomoniasis
- 2600 Birth Control

## Skin Problems

- 1129 Skin Cancer
- 1273 Lice and Scabies
- 1755 Blisters

- 1785 Ingrown Toenails
- 2330 Acne
- 2332 Boils
- 2333 Cold Sores
- 2334 Dandruff
- 2336 Atopic Dermatitis
- 2338 Hives
- 2343 Rashes
- 2344 Psoriasis
- 2346 Fungal Infections
- 2349 Shingles
- 2352 Sunburn
- 2353 Warts

## Sleeping Disorders

- 2400 Sleep Problems
- 2403 Sleep Apnea
- 2406 Snoring

## Women's Health

- 1107 Breast Health
- 1111 Ovarian Cancer
- 1112 Polycystic Ovary Syndrome
- 1211 Multiple Pregnancy: Twins or More
- 1504 Gestational Diabetes
- 1531 Breast Biopsy
- 1544 Pelvic Exam and Pap Test
- 1548 Ultrasound for Normal Pregnancy
- 2033 Infertility
- 2039 Sexual Dysfunction in Women
- 2172 Tubal Ligation
- 2312 Pelvic Inflammatory Disease
- 2426 Pregnancy, Precautions During
- 2640 Bacterial Vaginosis
- 2643 Yeast Infections
- 2650 Menopause
- 2651 Hormone Replacement
- 2670 Missed or Irregular Periods
- 2672 Endometriosis
- 2673 Uterine Fibroids
- 2674 Hysterectomy
- 2675 Bleeding Between Periods
- 2677 Functional Ovarian Cysts
- 2678 Menstrual Cramps
- 2679 Dysfunctional Uterine Bleeding
- 2680 Toxic Shock Syndrome
- 2700 How to Make a Healthy Baby
- 2701 Home Pregnancy Test
- 2702 Abortion
- 2704 Danger Signs During Pregnancy
- 2705 Normal Pregnancy
- 2706 Symptoms and Stages of Pregnancy
- 2707 Symptoms and Stages of Labor
- 2708 Diet During Pregnancy
- 2709 Exercise During Pregnancy
- 2710 Rubella and Pregnancy
- 2714 Amniocentesis
- 2717 Miscarriage
- 2719 Stretch Marks
- 2720 Cesarean Section
- 2723 Pelvic Organ Prolapse
- 2724 Premenstrual Syndrome
- 2725 Pregnancy, Symptoms and Stages of
- 2750 Postpartum Depression
- 2751 Breast Feeding
- 2752 Complications after Delivery
- 2754 Labor, Delivery and Postpartum Period
- 2755 Mastitis While Breast-Feeding
- 2756 Rh Sensitization During Pregnancy
- 2757 Weaning



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**Nurses are available  
24 hours a day,  
365 days a year.**