

# Get connected

## Automate dental claims with fast, easy electronic submission

Imagine a claims process with less paperwork that uses less time. Now imagine that process possibly costing less than your current one.

It's called **Electronic Data Interchange (EDI)**. It's a complete, claim-to-compensation process for filing electronically. Using EDI, you can file claims — with all attachments — get a remittance advice, and have payment directly deposited, all from your computer.

### EASY TO SUBMIT.

#### How filing electronically saves you money, time and resources

- No postage, no paper forms, no print copies — it all adds up to lower admin expenses.
- You'll use less time re-submitting and following up with claims.
- Designed to get it right the first time, detecting and correcting errors before claims are submitted.
- The software is probably compatible with your existing systems, saving start-up costs.
- Daily reports give you a claims audit trail.
- It's safe and secure and complies with HIPAA requirements.

### EDI covers the whole claims process

Submitting a claim with EDI gets the ball rolling sooner, but it's just step one. You can track the progress of each claim and automate payment too.

**Anthem**   
*And Its Affiliated HMOs*

PVASH1508A Rev. 1/09

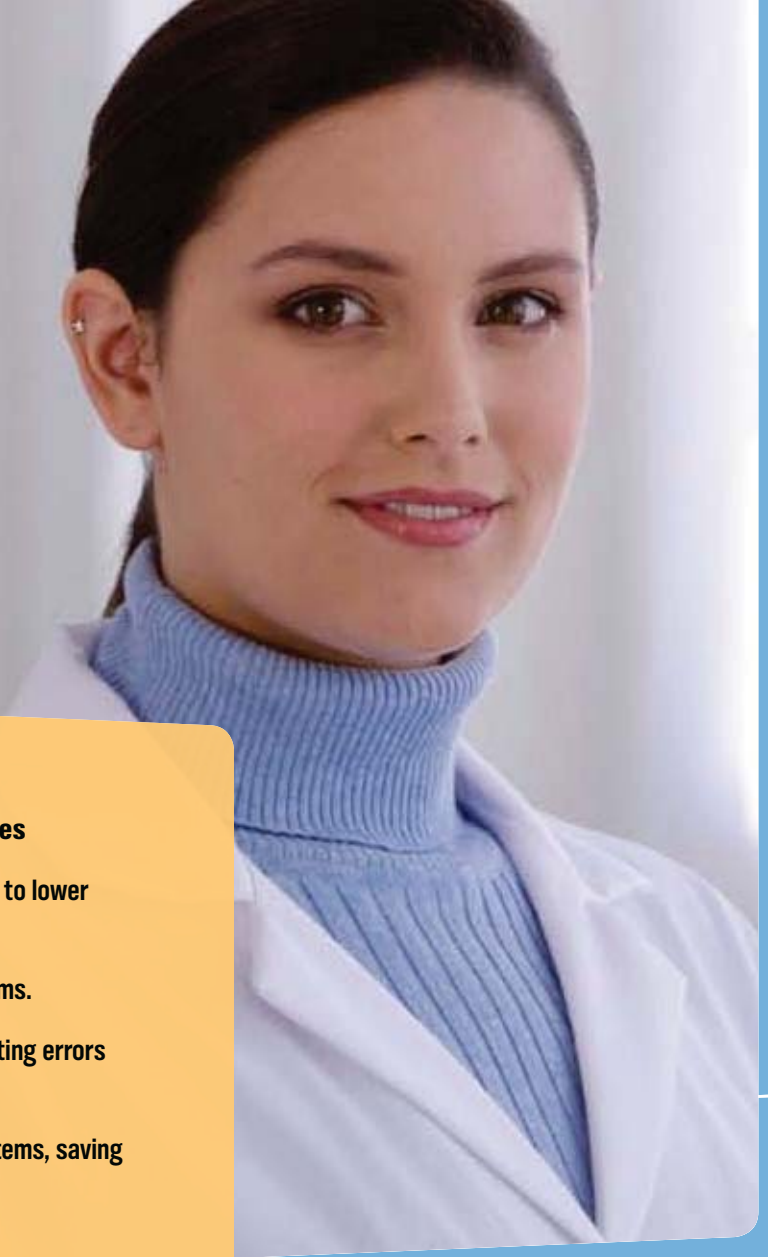
### EASY TO TRACK.

**Electronic Remittance Advice:** Once we issue a remittance advice, you're the first to know. We'll put all the claim, processing details, and explanation details you need in your electronic mailbox the day it's issued. That means more ability to track and automate your receivables.

### EASY TO GET PAID.

**Electronic Funds Transfer:** Get faster access to your funds — avoiding mail delays and lost checks — with direct deposit into your bank account. Transactions are processed and protected against fraud through the Automated Clearinghouse network, the transfer system that connects all U.S. financial institutions. So you can trust that it's safe and secure.

*Electronic Funds Transfer is not available for Anthem dental Prime and Complete plans.*



## EASY TO SET UP.

### You'll have plenty of help

EDI might seem complicated, but it's really pretty easy. In fact, your toughest decision may be choosing which EDI vendor to hire. Below are the ones we currently work with for dental services. They specialize in working with practices like yours and walking you through every step. They'll help you install and test your submission software and train your office staff. Not every clearinghouse can handle dental claims. These can:

<b>Company</b>	<b>Website</b>	<b>Phone</b>
Affiliated Network Services, LLC*	<a href="http://www.anslink.com">www.anslink.com</a>	(800) 417-6693
Emdeon Business Services	<a href="http://www.emdeon.com">www.emdeon.com</a>	(888) 255-7293
G&C Claims Processing Center, Inc.	<a href="http://www.gcclaims.com">www.gcclaims.com</a>	(888) 456-9707

\* Affiliated Network Services, LLC is not available for Anthem dental Prime and Complete plans.

### Contact an EDI Solutions specialist

If you'd like to learn more about EDI in general and where to start, one of our specialists would be happy to help.

<b>Phone</b>	(800) 991-7259 Option 2,2
<b>Fax</b>	(804) 354-2529
<b>Website/live chat</b>	<a href="http://anthem.com/edi">anthem.com/edi</a> "select state"
<b>E-mail Address</b>	<a href="mailto:edihelp.va@anthem.com">edihelp.va@anthem.com</a>

### Check the numbers with someone who knows

The National Dental EDI Council knows exactly what EDI can do for a dental practice and how to make it work. After visiting their web site, you'll see that EDI makes sense — and it makes dollars too. At [www.ndedic.com](http://www.ndedic.com), you'll find these free resources:

- Return on investment (ROI) calculator
- EDI for Beginners brochure
- Facts and Tips on electronic claims submission