How to Select/Change a PCP

All PCP Changes are effective first of month following requested date

**CU Health Plan - Exclusive**

- **Select a PCP**— this can either be done by selecting the FIND A DOCTOR link from the CU Health Plan Microsite ([www.anthem.com/CUHealthPlan](http://www.anthem.com/CUHealthPlan)) or by contacting Customer Service at 1-800-735-6072.

- Once PCP has been selected – there are multiple options to select/change.
  
  1. Log into the Anthem Member Portal – this can *Only* be utilized if the PCP selection is within the same Network (i.e. North to North) or contact Customer Service.

  2. If changing from one Network to another Network – Contact Customer Service (i.e. North to Central). This is *not* an online option.